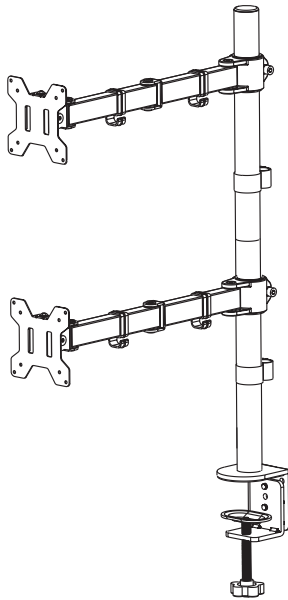




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## Dual Vertical Monitor Extra Tall Desk Mount Instruction Manual



**SKU: STAND-V012T**



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/stand-v012t>

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GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



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309-278-5303

## **WARNING!**

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

## **TIPOVER WARNING**

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:

- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.
- USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL

**USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.**

## **WARNING: CHOKING HAZARD**

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

## PACKAGE CONTENTS



**A** (x1)  
Pole Set



**B** (x1)  
Clamp



**C** (x1)  
Clamp Brace



**D** (x2)  
Swivel Arm



**E** (x2)  
VESA Plate



**F** (x3)  
M5x14



**G** (x2)  
M8x12



**H** (x2)  
Nut



**I** (x1)  
M10 Washer



**J** (x1)  
Spring Washer



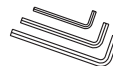
**K** (x1)  
Grommet  
Base Plate



**L1** (x3)  
Wire Clip



**L2** (x4)  
Wire Clip



**M** (x1)  
Allen  
Wrench Set



**N** (x8)  
M4x12  
Thumbscrew



**O** (x8)  
M4x30



**P** (x8)  
M4 Spacer



**Q1** (x1)  
Soft Pad



**Q2** (x1)  
Soft Pad

**NOTE:** SOME HARDWARE INCLUDED MAY NOT BE USED

## TOOLS NEEDED



DO NOT EXCEED WEIGHT CAPACITY.

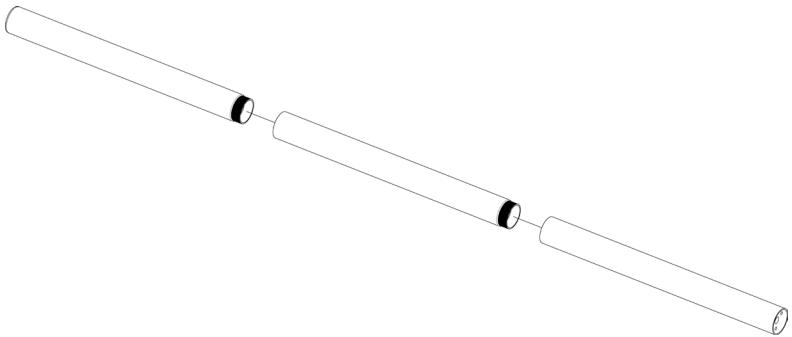
Failure to do so may result in serious injury.



## ASSEMBLY STEPS

### ASSEMBLE POLE SET

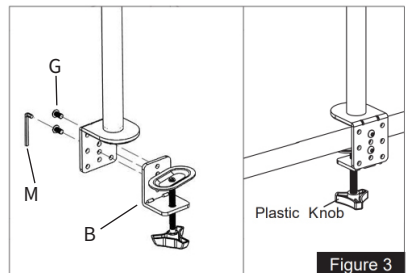
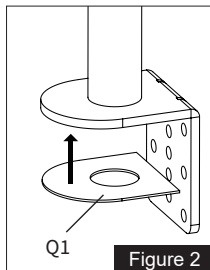
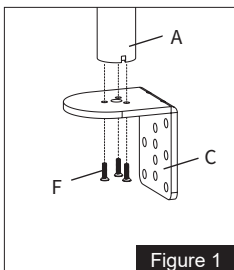
Thread the Pole Set (A) together as shown below.



### STEP 1

#### Option A: Desk Clamp Install

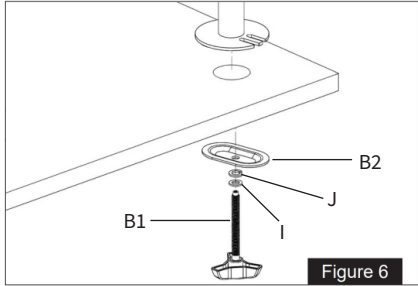
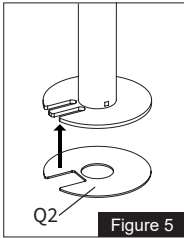
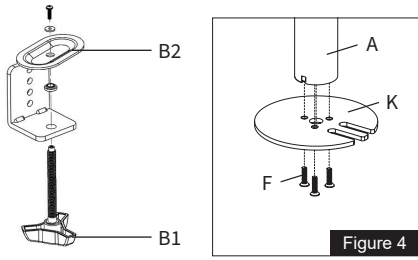
1. Install the clamp brace (C) to the pole (A) using x3 M5x14 bolts (F). See Figure 1.
2. Attach soft pad (Q1) to the clamp brace (C), see Figure 2.
3. Install the clamp (B) to the pole assembly according to the thickness of the desktop. The thickness can be changed to 3 positions. Connect using x2 M8x12 bolts (G) and tighten using the Allen key (M). Tighten the clamp to the desktop using the plastic knob. See Figure 3.



## STEP 1 (Continued)

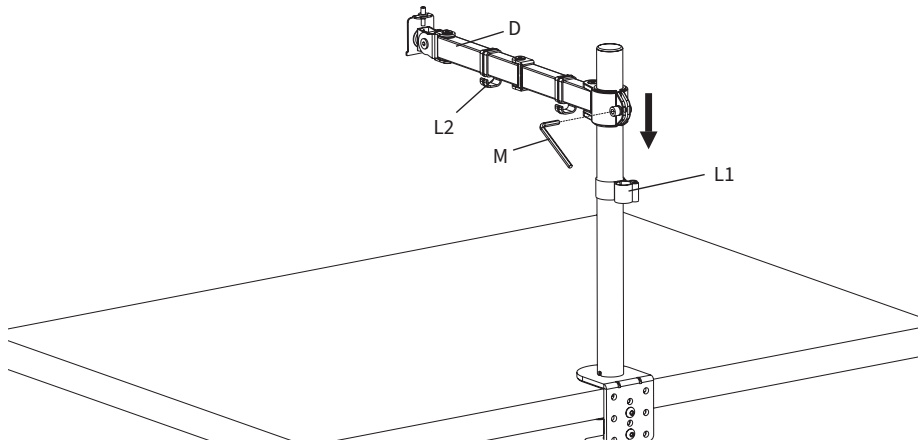
### Option B: Grommet Install

1. If desk does not have an existing grommet hole, drill a 3/8" (10mm) diameter hole at the desired position through the mounting surface.
2. Completely disassemble clamp **(B)** into individual parts. Set knob **(B1)** and clamp plate **(B2)** aside for later use. The L bracket, bolt, washer and bushing will not be used.
3. Install grommet base plate **(K)** to the pole **(A)** using x3 M5x14 bolts **(F)**. See Figure 4.
4. Attach soft pad **(Q2)** to the grommet base plate **(K)**, see Figure 5.
5. Position pole **(A)** on the mounting surface and secure using the clamp plate **(B2)**, spring washer **(J)**, M10 washer **(I)** and knob **(B1)**. See Figure 6.



## STEP 2

Install the swivel arms **(D)** to the pole **(A)**. Fasten the bolts with the 6mm Allen wrench **(M)**. Attach the wire clips **(L1, L2)** to the pole **(A)** and swivel arms **(D)**.

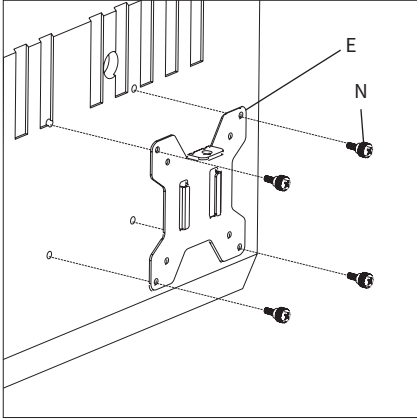


## STEP 3

### OPTION A: Flat Back Monitor

Attach the VESA plates (**E**) to the monitors with M4x12 thumb bolts (**N**).

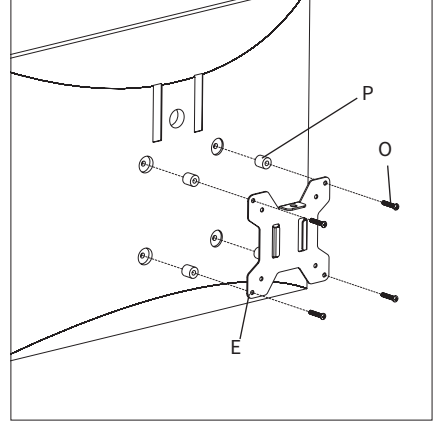
**NOTE:** Hand tighten screws to avoid stripping plastic screw heads.



### OPTION B: Curved Back Monitor

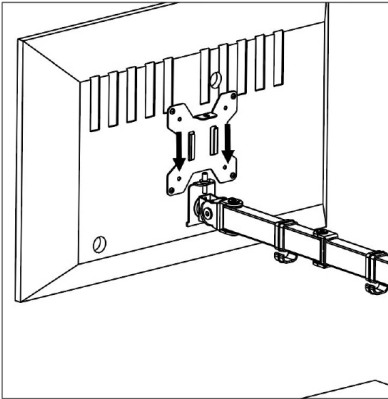
Attach the VESA plates (**E**) to the monitors with M4x30 bolts (**O**) and M4 spacers (**P**).

**NOTE:** Gently tighten with a screwdriver.

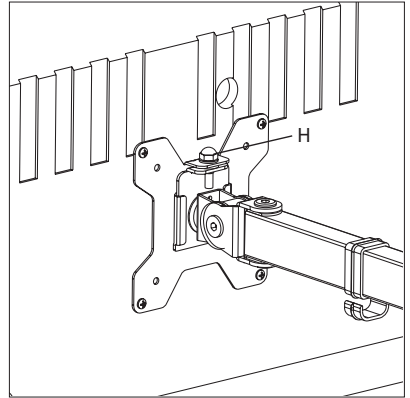


## STEP 4

Slide the monitors onto the heads of swivel arms (**D**).

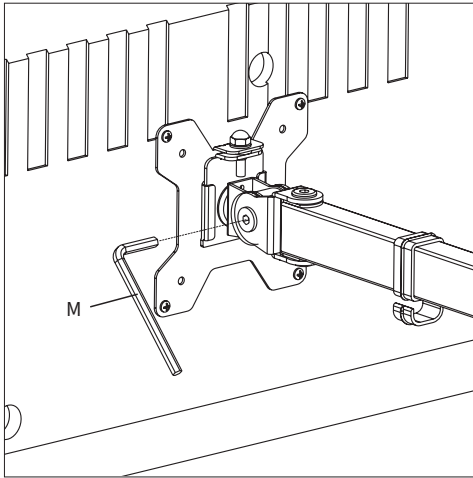


Install the security nuts (**H**). Make sure the security nuts are installed before you rotate the monitors.

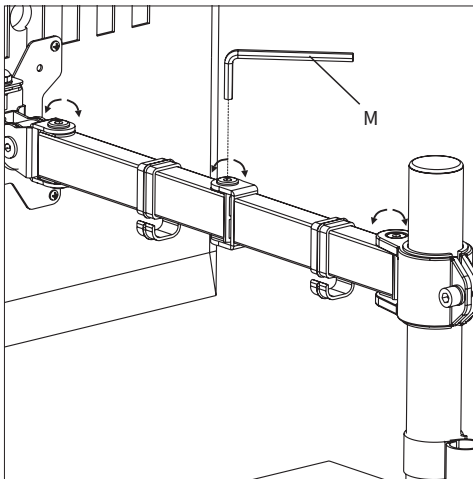


## STEP 5

Tighten the bolt on the side of the tilt joint with the 5mm Allen wrench (**M**) to fix the tilt angle.

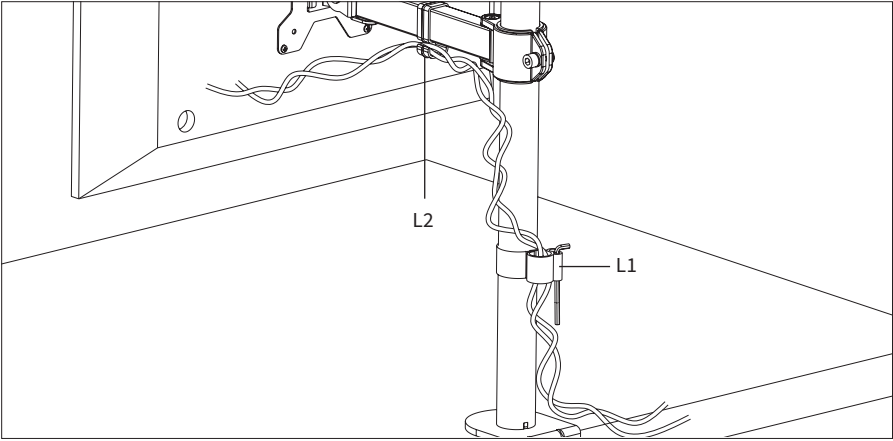


Adjust the swivel joints by tightening or loosening the top bolts using the 5mm Allen wrench (**M**).



STEP 6

Manage cables and store Allen wrenches (**M**) in wire clip (**L1**) for future use.





Open **Monday - Friday 7:00am - 7:00pm** CST,  
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.


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**AVG. RESPONSE TIME** (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

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**AVG. RESOLUTION TIME** (*within office hrs*): **< 15 M**

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**AVG. RESOLUTION TIME** (*within office hrs*): **5M 4S**